

Electronic Acknowledgement Receipt

EFS ID:	8353061
Application Number:	10645438
International Application Number:	
Confirmation Number:	7992
Title of Invention:	Management of queues in contact centres
First Named Inventor/Applicant Name:	Tony McCormack
Customer Number:	23644
Filer:	Mark A Hagedorn/Maggie Ballesteros
Filer Authorized By:	Mark A Hagedorn
Attorney Docket Number:	920673-94702
Receipt Date:	03-SEP-2010
Filing Date:	21-AUG-2003
Time Stamp:	12:50:45
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1920
RAM confirmation Number	8635
Deposit Account	141315
Authorized User	

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		94702response.pdf	660021 <small>21a68a9922864c9d28081b64ca7ad7c147257d</small>	yes	16
Multipart Description/PDF files in .zip description					
	Document Description		Start		End
	Request for Continued Examination (RCE)		1		2
	Extension of Time		3		3
	Amendment Submitted/Entered with Filing of CPA/RCE		4		16

Warnings:

Information:

2	Fee Worksheet (PTO-875)	fee-info.pdf	31856 <small>ca2bb67864ec0ad681536210a8b4dcb72f4dc</small>	no	2
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Warnings:

Information:

Total Files Size (in bytes):	691877
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